



Redeem your invitation at myrc.redcross.ca

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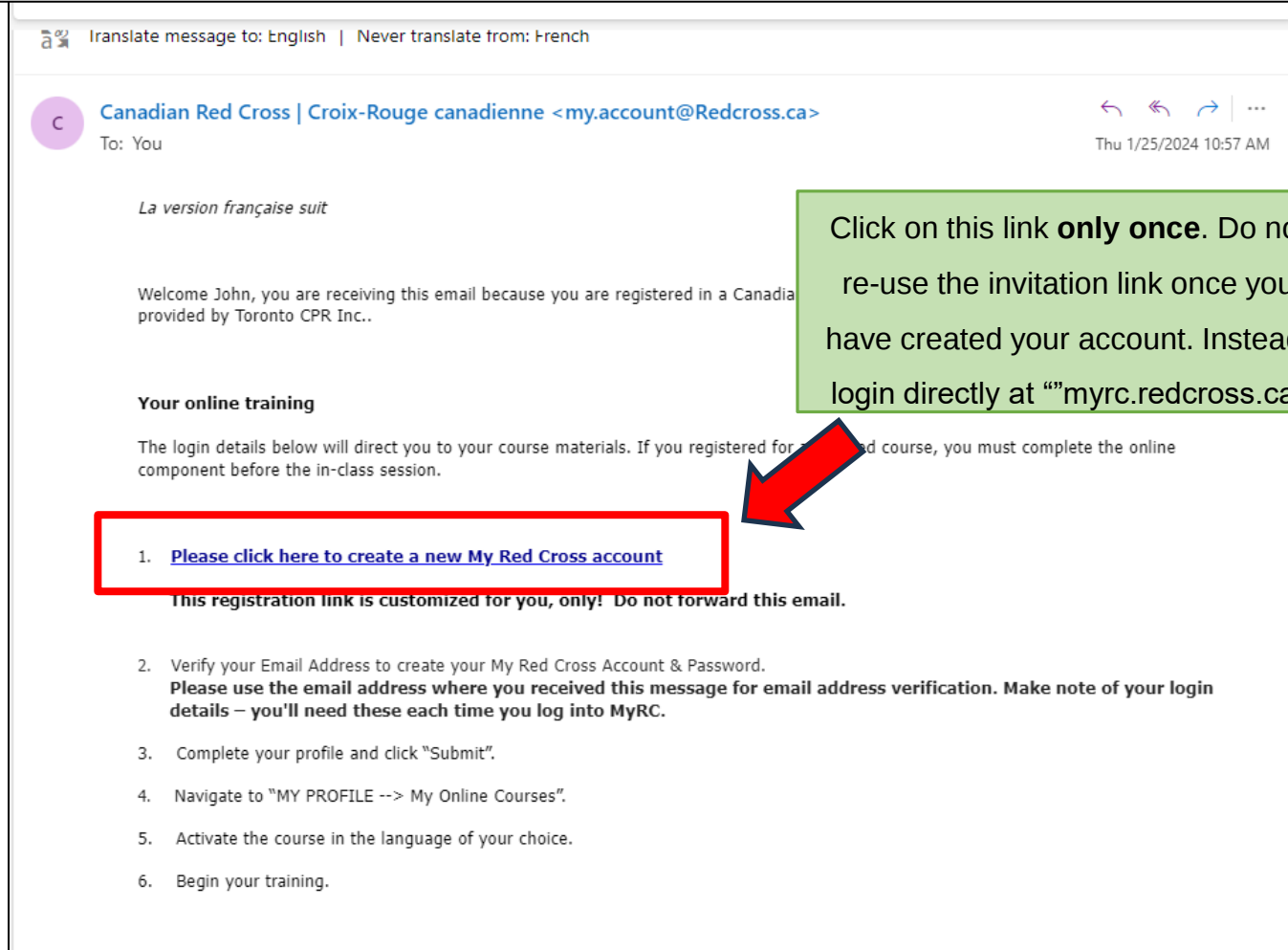
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Creating Your My Red Cross Account



* You will receive an email from the Red Cross with your customized invitation from my.account@Redcross.ca. If you have not received an invitation/registration notification within 24 hours, **check your Spam/Junk mail folder.** If it is still not there, reach out to a Toronto CPR Agent/Admin at 416-423-0799 or send an email at register@torontocpr.com to follow up.

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Put in your email address (Make sure it is the same email address where you received the invitation from) and click on “**VERIFY EMAIL**”

WELCOME TO MYRC TRAINING PORTAL
PLEASE VERIFY YOUR EMAIL FOR YOUR RED CROSS TRAINING ACCOUNT

EMAIL ADDRESS
Email Address

VERIFY EMAIL



Sign-UP

New Password

Confirm New Password

Given Name

Surname

Create **Cancel**

After Verifying, fill in all the requested information. Click “**CREATE**” For Your Password. Please make sure it follows the following criteria:

8-16 characters, containing 3 out of 4 of the following: Lowercase characters, uppercase characters, digits (0-9), and one or more of the following symbols: @ # \$ % ^ & * - _ + = [] { } | \ : ' , ? / ~ " () ; .

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 **Canadian Red Cross** | **Training** ANNOUNCEMENTS VALIDATE CERTIFICATE CONTACT US FRANÇAIS

[MY PROFILE](#) | [HELP](#)

My Profile

If you have a single name, enter it in the Last Name field and enter XXX in the First Name field.

Your Info

First Name *	Last Name *
Date of Birth	Language *
YYYY-MM-DD	English
Téléphone principal	Email
Provide a telephone number	

Address

Street 1	Street 2
City	Province
Postal Code	

Share my Information?

In order to ensure you are workplace certified in certain provinces (currently NL and BC), we will share your name, contact information, and year of birth with the applicable provincial workplace safety regulator. If you do not want to be workplace certified and do not want us to share this information, you may opt out.

- ☒ Share My Certificate Information with Legislative Body
- ☒ I allow Red Cross to share my contact information with Training Partners looking for Instructors in my area
- ☒ I would like to receive future updates and information from the Red Cross via email, including program updates and Red Cross tips for keeping you and your loved ones safe

After Creating your account, you will be brought to your **“My Profile”** page, double check if the information is correct, then hit **“SUBMIT”** on the bottom right of the page.

You should receive a “Submission Completed Successfully” Message after clicking Submit



 **Canadian Red Cross** | **Training** ANNOUNCEMENTS VALIDATE CERTIFICATE CONTACT US FRANÇAIS

[MY PROFILE](#) | [HELP](#)

Submission completed successfully.

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Accessing Your Online Study Module

The screenshot displays the Canadian Red Cross Training portal. The header includes the Canadian Red Cross logo, the word "Training", and navigation links for ANNOUNCEMENTS, VALIDATE CERTIFICATE, CONTACT US, and FRANÇAIS. Below the header, there is a "MY PROFILE | HELP" section. A dropdown menu is open, showing options: My Profile, My Courses, My Certifications, My Online Courses (highlighted with a red box), My Updates, and My Digital Books. A green callout box with the text "Click on 'My Online Courses'" has a red arrow pointing to the highlighted menu item. A green banner at the top of the main content area contains the text "ted successfully." and a close button (X).

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Canadian Red Cross

HOME FRANÇAIS LOGOUT

Welcome, John Test
Wednesday, July 26, 2023 - 13:11 ADT

Course Language Selection

enrolled	course	options
26 Jul 2023	Standard First Aid & CPR - Online (english)	activate
26 Jul 2023	Secourisme général et RCR - En ligne (french)	activate

My Online Course Menu

enrolled	course	status	options
		nocourses	

Language options are English or French. Choose the course language of your preference then click **activate** then **enter course**

Note: Upon clicking on **“ACTIVATE”** It will ask if you are happy with the language selection as this is irreversible. Please click **“YES”**

Standard First Aid & CPR - Online (english)

Are you happy with your course language selection?

Warning: Your selection is irreversible.

[Yes](#) [No](#)



Red Cross

HOME FRANÇAIS LOGOUT

Welcome, John Test
Wednesday, July 26, 2023 - 13:16 ADT

My Online Course Menu

enrolled	course	status	options
26 Jul 2023	Standard First Aid & CPR - Online (english)	not started	enter course

TROUBLESHOOTING

If after clicking on “My Online Courses”. You are redirected to a page showing “WHMIS 2015” with an Unauthorized Error encountered, please reach out to your Toronto CPR admin agents or you may reach out Red Cross Customer Support directly at 877-356-3226 for assistance.



The following errors have been encountered:

- Unauthorized - account not found



Proof of Online Completion

My Online Course Menu

enrolled	course	status	options
	Standard First Aid & CPR - Online (english)		review course certificate



When you have finished your course, the “Enter Course” Option will change. You will now be able to **Review Course** to re-launch the course material or choose **Certificate** to access your online completion certificate (downloadable).

You will need to show your instructor this certificate to participate in the practical course

Redeem your invitation at myrc.redcross.ca

Please complete the entire online course and print/save a picture the course completion certificate prior to attending the in-class portion.

Enjoy your Red Cross Online Course experience. Should you have any further questions or need assistance please call **Red Cross Contact Centre Monday – Friday 8:30 am to 7:00 pm EST**
myrcsupport@redcross.ca



myrcsupport@redcross.ca



1-877-356-3226

1-877-356-3226/myrcsupport@redcross.ca